



On Your Mark, Get Set, Go Meritain!

Did you know?

You're just a click away from the advantages of myMERITAIN.com!

Welcome to myMERITAIN.com, your employee benefits portal!

What you'll find at myMERITAIN.com:

At myMERITAIN.com, you have 24-hour access to a number of tools and resources that can help you manage your health benefits and your personal health and wellness. Below are a few of the tools available at myMERITAIN.com:

- Verify eligibility and benefits
- Find the status of claims
- View your Explanation of Benefits (EOB)
- Review your benefit plan
- Research health issues
- Look up drug information
- And much more!

Access to myMERITAIN.com is as easy as 1-2-3!

Step 1:

Open your web browser and go to www.myMERITAIN.com.

Step 2:

Register your account. Click 'Create a new user account'.

You will need to fill in your:

- Member ID
- Date of Birth
- First and Last Name
- Zip Code
- Group Number
- Email Address
- Member Type (Subscriber or Dependent)

Your ID and Group number can be found on your ID Card.

Step 3:

Set up your username and password, and you're done!

Register today!



Spouses and Dependents

Spouses and dependents age 18 and over have partially protected information according to HIPAA Privacy Regulations. They will need to register their own account using these 3 steps.

Returning User Login

When returning to the Web site after your account has been created, enter your established Username and Password in the Login box.

Incorrect Login

Click "Home" to return to the home page and try again if you receive an incorrect login message.

Web Site Assistance

If you need assistance with the login process or forgot your username or password, email linsupport@meritain.com or contact customer service at 1.800.748.0003. A complete Web site guide is also available in the Document Library on the Welcome page after you login.

Web Site Options

Click the name of the function in the left navigation frame to access the functions below. Click Home to return to the welcome page.

Account Manager

Click *Account Manager* to change your password or to store your email address.

Benefits at a Glance

Click *Benefits at a Glance* to view and print your demographic information, list of dependents and benefit elections for the current or prior plan year(s).

Claims History

Click *Claims History* to view your claims. Claim statuses of received, in review, processed, or void are displayed. Click the highlighted claim number to view and print the Explanation of Benefits (EOB).

Document Library

Click *Document Library* to display a list of documents available to view. Click the document name to view the document.

Verification of Benefits

Click *Verification of Benefits* to display some of the key features regarding your benefit plan.

My Flex Account

Click *My Flex Account* to view your claims and balances for FSA, HRA, and Dependent Care accounts administered through Meritain Health.

Wellness Tools

Click *Wellness Tools* to access a variety of wellness topics and tools.

Find a Hospital

Click *Find a Hospital* to locate a specific hospital or find and compare hospitals for medical services. You must check with your PPO to ensure that the selected hospital is a participating provider.

Estimate Services

Click *Estimate Services* to obtain estimated costs for health conditions or specific healthcare services.

Health Plan Costs

Click *Health Plan Costs* to project the healthcare needs of your family and estimate your out-of-pocket expenses

